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Crew Chiefs AM Shift: Gary Bryce, Vincent Fischetti, William Duffy, Joe Laljer and Joe Brezinski.

WELCOME, WELCOME, WELCOME!

It has been since 2001 that American Airlines has done any hiring at DFW other than a few small groups back in 2009 and 2011.

With AA approving to hire over 500 Fleet Services Clerks, TWU Local 513 has been a part of the hiring process since the beginning starting back in December 2014. Our shop stewards were and continue to be involved with the interviewing of new hires.

Some of our Crew Chiefs have also stepped it up to help out in the training department so that our new-comers have a little more understanding and training than most of us had when we hired on. DFW is a much bigger place now than it was back then.

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Crew Chiefs PM Shift: Keoni Cabasan, Sharon Rucker, Paul Hammond, Steve Rome and Shawn Moore.

SAVE THE DATE

<u>Membership Meetings</u> May 27 & 28 June 24 & 25 July 29 & 30 August 26 & 27

<u>Working Women's Committee</u> May 8 - Bake Sale for Scudder Tour. June 1 August 3

Retiree Quarterly Breakfast June 17

Harold Scudder Charity Golf Tournament is May 18 at Bear Creek Golf Course



Computer lessons, badges, customs seals and getting a login for Jetnet is how the new hires start their 2 weeks of classroom training. Once those first two weeks are complete they split off into groups and spend the next week out on the ramp with a Crew Chief. This is where they learn about and get signed off on each piece of equipment. Each day they rotate and go out with a different CC learning about our variety of aircrafts and the equipment that belongs with each aircraft. At the end of the week they are assisting some crews with turning flights.



By the fourth week they are assigned to a gate daily to shadow each of the crew members whether it be the transfer driver, local driver or belly.

Morning Crew Chief Vincent Fischetti helped out in training for over 3 months working with our new sisters and brothers and said, "training new hires has been a great experience for me and it's great to see a new wave of fresh faces come through DFW."

"My wonderful challenge was all the questions they asked, as simple as when do we know when to hook up the PCA, electric or air start cart. Things that are so familiar to us seasoned clerks," says Crew Chief Sharon Rucker who worked with the afternoon shift in the training of new hires. Sharon went on to say, "just the scared expressions on their faces made it seem so real of how new everything out here was, frightening to them but at the same time also challenging. I now have 2 newbies on my crew whom I had the pleasure of training them personally. They inquired about where I worked so they could bid on my crew and luckily they were able to get a bid spot, they were so happy to be working with a crew chief they were trained by and whom they really wanted to work with. I must say they are doing very well and blending in just fine. I see other newbies out there and they are truly happy to be working for our company and were so glad they had a tremendous amount of training before they were able to prove themselves in their minds that they can do this."



There have been over 15 classes for new hires and many of our new sisters and brothers seem to enjoy their new job and are fitting in perfectly.

"Meeting a lot of nice people and getting good information to work safe has been key to helping build my career out here," says Christal Villegas Calamaan.





David Gonzales said, "This job is a stepping stone to the future."

Please keep in mind when you are out there working, these new faces are not only your co-workers but they are your union brothers and sisters. Introduce yourself, make a new friend, be respectful and please be helpful. Don't forget, you were a rookie at one time too!

What's Happening Around the Airport In... FACILITY MAINTENANCE

New uniforms are coming soon.

Customer Experience and Tech Op split of terminal and Hangers 1-4.

Repainting lead-in lines of all AA gates and adding "No Bag Carts/No Tractor" zones on each gate.

This spring we will be very busy repairing all ramp lighting.

Finishing up on several projects created by the Rebanking Schedules (Adding check-in Kiosks at each ticket counter, refurbishing of breakrooms, etc.)

<u>CARGO</u>

Cargo is growing with roughly 35 new members added to the workforce, a few of those being Crew Chief positions.

Freight for Bejing will be starting up sometime in May.

New containers have been coming in to start replacing the old ones.

ALLIED AVIATION

Allied is adjusting shifts to accommodate the new "banking system".

They have also been averaging 5 new employees per week for the last month. The percentage of new employees staying beyond their probation period is under 50%.

GROUND SUPPORT EQUIPMENT (GSE)

Plans are in place to replace all over-the-road vehicles over 15 years old this summer as well as replace all pushouts over 30 years old. cont'd on next page...

GROUND SUPPORT EQUIPMENT (GSE)

Accepting new ground equipment to supplement the Rebanking initiative and scrapping obsolete GSE. DFW has received 240 bagcarts, 6 Lav trucks, 21 over-the-road vehicles, 26 tractors, 9 belt loaders, 2 pushouts, 2 PCA units and 2 GPU units.

Continuing to work with FM to upgrade and repair addressed items in our 3 autoshops.

DFW is also aggressively planning to replace its fleet of deicers. Subject Matter Expert (SME) teams are traveling this week to manufactures for review of their products.

We are currently testing an electric cart (EZGO) for purchase and use in the bagrooms and FM. Also being tested are 2 tow tractors; TLD is being used on the gates and a Goldhofer 777-300 at the hangar.



IN THE SPOTLIGHT

Sisters and Brothers please meet Ms Audrey VanHook! She is your co-worker, union sister, shop steward, EAP Peer Coordinator and Local 513 Working Women's Committee Chair.

It doesn't stop there either. Audrey has volunteered on many occations as a political activist participating in phone banking and block walking during key election campaigns among many other things. In her down time Audrey enjoys playing bingo with her local seniors.

She is a Fleet Service Clerk at Cargo and started her career with American Airlines 26 years ago in Chicago, IL. Back in 2011 she

transferred to AFW (Alliance/Fort Worth) working as a parts washer. Then in 2013 she joined us here at DFW and has had her feet in the fire ever since.

Audrey's biggest love is her children, twins no doubt. Her daughter, TaiShauna is in the Navy and stationed in Yokosuka Japan on the USS George Washington Aircraft Carrier. She actually had the opportunity last year to travel to Japan, along with her mother to visit her daughter and enjoyed the trip very much.





Audrey's son, LaMar is also in the military, Army Reserve and deployed at the moment in Kuwait. When he isn't deployed she gets to spend some quality time with him since he lives here locally. LaMar was also the recipient of the Quill Scholarship back in 2006.

If you've never met Audrey and you see her, please take the time to introduce yourself and get to know her. She is an amazing lady!

If there is someone you would like to see spotlighted, please send an email to: communications@local513.org. If you have questions, comments or suggestions about the newsletter, please send an email as well.